JAD Trading Pty Ltd T/A **Specialised Tyre & Rubber Repairers** Retread and casing warranty adjustment policy Effective: 1st April 2003

- 1) Specialised Tyre & Rubber Repairers guarantee that any retreading process carried out by them will be free of processing and material defects.
- 2) Subject to clause (3) below, should any such tyre develop a processing or material defect within a reasonable time from the date of reprocessing, Specialised Tyre & Rubber Repairers will make an allowance toward the purchase of a new Specialised Tyre & Rubber Repairers retread. A reasonable period of time is 5 years.
- 3) a. All retread tyres that develop a warrantable defect within the first 10% of tread life will be replaced free of charged to the end user.

b. Tyres that are worn to 1.6mm remaining tread depth or less will not be accepted for adjustment.

c. A tyre that, in the opinion of Specialised Tyre & Rubber Repairers have suffered a failure of the retreading process will be the subject of an allowance calculated in accordance with clause (11) below. The pro-rated value of the casing will be included in such an allowance.

d. Tyres that, in the opinion of Specialised Tyre & Rubber Repairers exhibit failure of the original casing, will be the subject of an allowance calculated as follows:

	CUSTOMER CASE		STOCK CASE	
	1 st Retread	2 or more	1 st Retread	2 nd Retread
		Retreads		
Less than 10% wear	Totally FOC	Totally FOC	Totally FOC	Totally FOC
More than 10% wear	No warranty	No warranty	Pro-rata on	Pro-rata on
			overall cost	overall cost

- 4) Claims under this warranty must be submitted on the latest Application for Warranty Adjustment from supplied by Specialised Tyre & Rubber Repairers. The form must be fully and correctly completed at the time the tyre is submitted to the dealer, and signed by the end user of the tyre. Claims submitted without these details will under no circumstances be considered.
- 5) Passing of a credit to a customer by a dealer in no way binds Specialised Tyre & Rubber Repairers to reimburse the dealer for that amount.
- 6) Damaged that, in the opinion of Specialised Tyre & Rubber Repairers, was caused by any of the following conditions is not warrantable by Specialised Tyre & Rubber Repairers.

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- Impacts with objects, either identified or unidentified;
- Operation in an over-inflated or under-inflated condition;
- Operation on a vehicle with misaligned wheels or worn/faulty steering or suspension components;
- Overloading, or operating at a high speed higher than that represented by the speed symbol;
- Non Specialised Tyre & Rubber Repairers repair;
- Failure of a tube not supplied by Specialised Tyre & Rubber Repairers leading to a tyre failure;
- Operation of the tyre when the remaining tread depth is equal to or less than that of the tread wear indicators;
- Poor mounting or demounting technique, abuse, wilful damage or chemical degradation;
- Operation on a chassis dynamometer.
- 7) Due to the many variables that effect tyre life and which are outside Specialised Tyre & Rubber Repairers control, claims for short life will not normally be considered.
- 8) The amount of credit allowed for a tyre accepted under clause (3)c of this warranty is given by the formula:

Remaining tread depth	Current	Current
X	Customer +	Case
Original tread depth	Price	Value

- 9) Nothing in this warranty statement in any way excludes or reduces consumer rights under any relevant federal or State legislation.
- 10) This warranty does not provide for loss of time, loss of use of the vehicle, inconvenience or consequential damage. This warranty is for the exclusive benefit of the original customer and is not assignable.

The foregoing warranty is in lieu of all other warranties express or implied included without limitation warranties of merchantability and fitness for any particular purpose.

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